

# WHAT'S IMPORTANT TO YOU IS IMPORTANT TO US!

# 2020



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## PriorityONE CU Wins Hero of the Year Award!

Sunrise, FL – The Greater Sunrise Chamber of Commerce announced the 2019 **Business Hero of the Year Award** goes to **PriorityONE CREDIT UNION** for their outstanding contributions to the community. Over 200 people were on hand to witness President and CEO Nancy Rappaport accept this great honor. On hand were Mayor Mike Ryan, Broward County Commissioner Nan



PriorityONE team: Dianna McKenzie-Baine, Kamir Soto, Nancy Rappaport, and Eric Piereschi.

Rich, City Manager Richard Salamon and a long list of city leaders to congratulate the entire team of the credit union.

Brian Feuer, City Chair of Sunrise Business Heroes Program, spoke from the heart, “Some places help you hold your money, others just hold it and give it back. And then there are those who do much more. The word on the street is about their great service but their service is just part of what they do...it’s what they give back to the community. From Breast Cancer Awareness work, Habitat for Humanity, Women in Distress, their work in the community is a full time project in itself. They even plan a day for you to shred your important documents to make sure they’re helping



Senator Nan Rich, CEO Nancy Rappaport, and Mayor Mike Ryan.

local businesses. Their staff is committed to working above and beyond their expected responsibilities, from collecting school supplies for children in our area, to their own backpack program, to helping businesses in need. But better yet they are truly, truly involved.”

## Message from the CEO

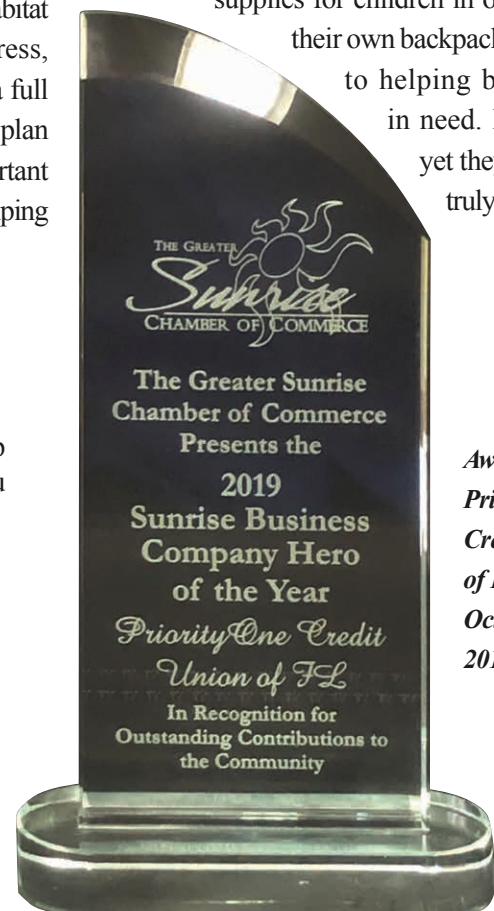
On behalf of PriorityONE Credit Union of Florida and the Board of Directors, I would like to thank you for being a member of our Credit Union and for helping to make 2019 another great year. As the New Year begins, we reflect on those great moments when we helped members obtain their dream of owning that perfect car or home, offering free checking accounts and being very active in various local charities.

Please let us know how we can help you in 2020. What’s important to you is important to us!

**Nancy Rappaport**

*Nancy Rappaport*

President/CEO



Awarded to  
PriorityONE  
Credit Union  
of Florida,  
October 12,  
2019

# 2020

# WHAT'S IMPORTANT TO YOU



## HELOC Loans to help you make it your Own

- Borrow what you need, when you need it
- No application and closing costs
- Pay interest only on the amount you borrow



## Make Home Ownership Your DREAM Come True

- Home Mortgages with COMPETITIVE INTEREST RATES

## Love your CAR, Love your RATES!

- Rates as low as 1.74% Annual Percentage Rate



## Break up with your old CHECKING ACCOUNT with Tons of Fees!

- Earn up to 2% Annual Percentage Yield on our no minimum balance required checking accounts.

# YOU IS IMPORTANT TO US!

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[www.priorityonefl.org](http://www.priorityonefl.org)



## E-Statements

- Statements ready within 48 hours of being processed and available for up to 12 months.
- Go to [www.priorityonefl.org](http://www.priorityonefl.org) and click on Online Banking to enroll.

## Mobile Banking

- Access your accounts anytime from the palm of your hand.
- Use your mobile device to deposit checks directly into your account.
- Mobile Alerts give you key information about your account when you need it.

## Online Banking

- Available 24/7 for safe, secure access to your accounts.
- Go to [www.priorityonefl.org](http://www.priorityonefl.org) and click on Online Banking to enroll.

## Shared Services

- Visiting Mickey or Minnie in Disney? Planning a trip to the wine country? Or hiking in the mountains of North Carolina? We are here for you wherever you go with over 5,000 locations to choose from.
- Check our website for locations nearest your destination. Go to [www.priorityonefl.org](http://www.priorityonefl.org) and click About Us and then Shared Branching.

## Identity Theft Protection

- Protection includes recovery, lost document replacement, family coverage and expense reimbursement.



# 2020

# LOOKING OUT FOR YOU!

# 2020

## 2019 Services Enhanced Just for You!

### External Loan Payments

- Debit your checking account from another financial institution to make a payment on your loan obligation at PriorityONE (excluding credit cards)



### Brand New ATMs

- Brand new ATM at our Coral Springs branch!
- Coming soon to our Sunrise Branch!!

### CardValet

- Safeguard your debit card from fraud.
- Don't leave home without it!

### Text Alert Banking

- Interactive fraud alerts on your phone

### Enhanced Visa

- Now with a mobile app for better control
- Sign up for alerts and controls through our free Visa app

### Debit Card for Savings Account

- For those who don't have a checking account

## Fraud Tips : 'Tis the Season for Fraudsters to Get Their Grinch On!

### Must Avoid:

- Employment scams. Don't pay money to earn money!
- Holiday Charity Scams. When in doubt, check them out!
- Fake checks. Don't get scammed out of your hard-earned money!
- Romance Scams. Online imposters break hearts and bank accounts.
- Unwanted calls. Many are scammers. Just hang up, don't trust caller ID, it can be faked!



### Indulge in:

- Checking your accounts frequently.
- Downloading the CardValet free app to turn ON or OFF your debit card.
- Paying for gas *inside* to protect your card from skimmers at the pumps.
- Keeping your personal information safe from identity thieves.

**Don't let the Grinch steal your joy this holiday season!**

## Annual Meeting - You're Invited!

Come meet the family at PriorityONE Credit Union and learn about all the successes we have had in 2019. We look forward to seeing you there.

**DATE:** Thursday, March 19, 2020  
**TIME:** 1:00 pm  
**PLACE:** 3000 N. University Drive  
 Sunrise, FL

Members who wish to speak at this meeting, must submit a request in writing to Nancy Rappaport, nrappaport@priorityonefl.org or call 954-335-5123 to request time on the agenda no later than March 12, 2020.

## Holiday Closings

**Martin Luther King Jr Day**  
Monday, January 20, 2020

**Presidents Day**  
Monday, February 17, 2020



**CONTACT CENTER:** 954-335-5100  
 Toll Free: 877-635-3333  
**ZIP-24:** 954-572-8989  
 Toll Free: 800-348-2728



**SUNRISE:** 3000 N. University Drive  
 Lobby: Monday - Thursday 9:30 am - 4:00 pm • Friday 9:30 am - 6:00 pm  
 Saturday 9:00 am - 1:00 pm  
 Drive thru: Monday to Friday 8:00 am - 6:00 pm • Saturday 9:00 am - 1:00 pm

**CORAL SPRINGS:** 1700 N. University Drive, Suite 100 (next to Chili's)  
 Lobby and drive thru: Monday - Thursday 9:30 am - 4:00 pm  
 Friday 9:30 am - 6:00 pm • Saturday 9:00 am - 1:00 pm

